



Haringey's Well-being Strategic Framework Implementation Plan

2007 – 2010

Outcome Summary

<i>Our Health, Our Care, Our Say (OHOCOS) Outcome</i>	Description from OHOCOS	Haringey Objective	Key Performance Indicators
Improved health and emotional well-being	<ul style="list-style-type: none"> • Enjoying good physical and mental health (including protection from abuse and exploitation). • Access to appropriate treatment and support in managing long-term conditions independently. • Opportunities for physical activity. 	To promote healthy living and reduce health inequalities in Haringey	<ul style="list-style-type: none"> • Reduce health inequalities between the local authority area (Haringey) and the England population by narrowing the gap in age, all-cause mortality (LAA Target) • Increase physical activity in the borough (LAA Target) • Increase the number of smoking quitters in N17 (LAA Target) • Clients receiving a review (PAF D40) • Support the reduction of housing related delayed discharges from hospital as part of the Joint Mental Health Strategy 2005-08 (LAA)
Improved quality of life	<ul style="list-style-type: none"> • Clients receiving a review (PAF D40) • Access to leisure, social activities and life-long learning and to universal, public and commercial services. • Security at home. • Access to transport. • Confidence in safety outside the home. 	To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes	<ul style="list-style-type: none"> • Increasing the number of older people attending day opportunities programmes (LAA Target) • The number of physical visits per 1000 population to public libraries (CPA C2c PLSS 6) • Increase the number of 'Green Flag' Parks from 7 to 12 (LAA target) • Increase adult education take-up • The percentage of items of equipment and adaptations delivered within 7 working days (BVPI 56) • The number of those aged 18 and over helped to live at home (PAF C29; C30; C31; C32) • Increase the number of breaks received by carers (LAA Target) • Reduce the proportion of adults saying they are in fear of being a victim of crime (LAA Target) • Households receiving intensive home care per 1,000 population (PAF C28 BVPI 53)

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Making a positive contribution	<ul style="list-style-type: none"> • Active participation in the community through employment or voluntary opportunities. • Maintaining involvement in local activities and being involved in policy development and decision-making. 	To encourage opportunities for active living including getting involved, influencing decisions and volunteering	<ul style="list-style-type: none"> • Increase the number of people recorded as or reporting that they have engaged in formal volunteering on an average of at least two hours per week over the past year (LAA Target) • Increase the number of volunteers recruited as part of day opportunities for older people (LAA Target) • Increase sports adults volunteering from 2.7% to 5% (CPA Culture Block Target)
Increased choice and control	<ul style="list-style-type: none"> • Maximum independence • Access to information. • Being able to choose and control services. • Managing risk in personal life. 	To enable people to live independently, exercising choice and control over their lives	<ul style="list-style-type: none"> • The number of adults and older people receiving direct payments at 31 March per 100,000 population aged 18 or over (PAF C51) • Acceptable waiting times for assessments (PAF D55 BVPI 56) • Acceptable waiting times for care packages (PAF D56 BVPI 196) • Increasing the proportion of vulnerable single people supported to live independently, who as a result do not need to be accepted as homeless and enter temporary accommodation (LAA Target)

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<i>Our Health, Our Care, Our Say</i> (OHOCOS) Outcome	Description from OHOCOS	Haringey Objective	Key Performance Indicators
Freedom from discrimination or harassment	<ul style="list-style-type: none"> • Equality of access to services. • Not being subject to abuse. 	To ensure equitable access to services and freedom from discrimination or harassment	<ul style="list-style-type: none"> • Percentage of adults assessed in the year whose ethnicity was 'not stated' in RAP return A6 (key threshold) • Percentage of adults with one or more services in the year whose ethnicity was 'not stated' in RAP return P4 (key threshold)
Economic well-being	<ul style="list-style-type: none"> • Access to income and resources sufficient for a good diet, accommodation and participation in family and community life. • Ability to meet costs arising from specific individual needs. 	To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs	<ul style="list-style-type: none"> • Increase the number of residents on Incapacity Benefit for 6 months or more helped into work of 16 hours per week or more for at least 13 weeks (LAA Target) • Increase the number of people from priority neighbourhoods helped into sustained work (LAA Target) • Improve living conditions for vulnerable people ensuring that housing is made decent, energy efficient and safe (LAA Target)
Maintaining personal dignity and respect	<ul style="list-style-type: none"> • Keeping clean and comfortable. • Enjoying a clean and orderly environment. • Availability of appropriate personal care. 	To ensure good quality, culturally appropriate personal care, preventing abuse of service users occurring wherever possible, dealing with it appropriately and effectively if it does occur	<ul style="list-style-type: none"> • Availability of single rooms (PAF D37) • Numbers of relevant staff in post who have had training in addressing work with vulnerable adults. • Written guidance on personal and/or sexual relationships between people who use in-house or purchased care services

Lead Agency Colour Coding Key

Lead Agency	Colour Coding
Adult, Culture and Community Services, HC	Blue
Chief Executive's Service, HC	Purple
Children and Young People Services, HC	Light Green
Urban Environment, HC	Orange
Voluntary Sector Lead	Pink
Haringey Teaching Primary Care Trust (HTPCT)	Yellow
Barnet, Enfield & Haringey Mental Health Trust	Cyan
Joint Lead (more than one agency)	Olive Green

HC = Haringey Council

WBSF Outcome 1 – Improved Health and Emotional Well-being

Objective - To promote healthy living and reduce health inequalities in Haringey

Sustainable Community Strategy Links:

Healthier People with a Better Quality of Life

Council Priorities Links:

Creating a Better Haringey: Cleaner, Greener and Safer
 Encouraging Lifetime Well-being, at Home, Work, Play and Learning
 Promoting Independent Living While Supporting Adults and Children
 When Needed

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
<p>Improve access to effective primary, community and other health care services</p>	<ul style="list-style-type: none"> • Improve equity in the management of disease leading to premature mortality by: <ul style="list-style-type: none"> ○ Ensuring that practice-based disease registers are complete and accurately maintained ○ Ensuring that clinical management of patients with high blood pressure, high blood cholesterol, heart failure and diabetes is based on national guidelines and the needs of patients, including those with mental health problems 	<ul style="list-style-type: none"> • Reduce mortality rates from heart disease and stroke and related diseases by at least 40% in people under 75, with at least a 40% reduction in the inequalities gap between Haringey and the population as a whole (DH PSA) 	<ul style="list-style-type: none"> • HTPCT¹ Local Delivery Plan 2005/6-2007/8 • Life Expectancy Action Plan 2007-10 	HTPCT	WBPB ²

¹ HTPCT – Haringey Teaching Primary Care Trust

² WBPB – Well-being Partnership Board

WBSF Outcome 1 – Improved Health and Emotional Well-being

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
Improve access to effective primary, community and other health care services (CONT)	<ul style="list-style-type: none"> • Increase the uptake rates of cervical and breast screening, including amongst non English-speaking communities 	<ul style="list-style-type: none"> • Reduce mortality rates from cancer by at least 20% in people under 75, with a reduction in the inequalities gap between Haringey and the population as a whole of at least 6% (DH PSA1) • Increase the uptake of breast cancer screening amongst women aged 50 to 70 years (LDP) • Increase the uptake of cervical cytology screening amongst women aged 25 to 64 years (LDP) 	<ul style="list-style-type: none"> • HTPCT Local Delivery Plan 2005/6-2007/8 	HTPCT	WBPB
	<ul style="list-style-type: none"> • Improve equity of access to health services by: <ul style="list-style-type: none"> ○ Developing needs-based approaches to commission primary care services, building on an equity audit of resource allocation to GP practices ○ Reducing the number of residents that are not registered with a GP 	<ul style="list-style-type: none"> • As set out in Developing World Class Primary Care in Haringey (TBD) 	<ul style="list-style-type: none"> • HTPCT Developing World Class Primary Care in Haringey (consultation ends 19 October 2007) 	HTPCT	WBPB
	<ul style="list-style-type: none"> • Reduce the waiting time from referral by a GP to treatment 	<ul style="list-style-type: none"> • Ensure that by 2008 no one waits more than 18 weeks from GP referral to hospital treatment (LDP) 	<ul style="list-style-type: none"> • HTPCT Local Delivery Plan 2005/6-2007/8 	HTPCT	WBPB

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
Improve access to effective primary, community and other health care services (CONT)	<ul style="list-style-type: none"> Develop a strategy to reduce the number of women booking late in their pregnancy for ante-natal care 	<ul style="list-style-type: none"> Reduce the gap in infant mortality by at least 10% between 'routine and manual groups' and the population as a whole by 2010 (LPSA target) 	<ul style="list-style-type: none"> Children and Young People's Plan 2006-09 Infant Mortality Action Plan 2007-10 	HTPCT	CYPPB ³
Reduce physical inactivity	<ul style="list-style-type: none"> Increase participation in sport and recreational physical activity and encourage an active lifestyle 	<ul style="list-style-type: none"> To increase the proportion of adults taking part in sport and recreational physical activity for 30 minutes on at least 3 days a week by 4%, from 22.9% to 26.9% (LAA Target) 	<ul style="list-style-type: none"> LAA Action Plan 2007-10 	HTPCT and HC – Adult, Culture and Community Services Directorate, Recreational Services	WBPB

³ CYPPB – Children and Young People's Partnership Board

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
Reduce physical inactivity (CONT)	<ul style="list-style-type: none"> Encourage participation in sport and physical activity amongst those community groups who traditionally use sports and leisure facilities across the Borough less than others 	<ul style="list-style-type: none"> To increase the proportion of BME use of our leisure centres by 7.5% from 37% to 44.5% (National Benchmarking Service) To increase the proportion of older people's (60+) use of our leisure centres by 5% per annum from 101,000 to 116,920 (National Benchmarking Service) To increase the proportion of disabled people's use of our leisure centres by 5% from 96,000 to 111,132 (National Benchmarking Service) To increase the proportion of people from lower socio economic groups' use of our leisure centres by 2% from 112,000 to 118,855 (National Benchmarking Service) To increase Sports and leisure use equally across BME communities and reduce the differential by 2% from 4% to 2% To increase parks and open space use across BME communities and reduce the differential by 3% from 10.3% to 7.3% 	<ul style="list-style-type: none"> Sport and Physical Activity Strategy 2006-10 Experience Counts 2005-10 	HTPCT and HC – Adult, Culture and Community Services Directorate, Recreational Services	WBPB

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Reduce physical inactivity (CONT)	<ul style="list-style-type: none"> • Provide a range of opportunities in Haringey Parks and Open Spaces for active and passive recreation which can contribute to improved mental and physical health and well-being • Use the 2012 preparations to raise awareness and stimulate increased participation 	<ul style="list-style-type: none"> • To increase the number of visits per resident per annum to parks and open spaces by 7 from 59 to 66 • To increase the percentage of residents visiting a park at least once per month by 3% from 88.3% to 91.3% 	<ul style="list-style-type: none"> • Open Spaces Strategy 2006-10 • Greenest Borough Strategy (in development) 	HC – Adult, Culture and Community Services Directorate, Recreational Services	Better Places Partnership Board
Improve diet and nutrition	<ul style="list-style-type: none"> • Update the Haringey Food and Nutrition Strategy including: <ul style="list-style-type: none"> ○ Promotion of 5 portions of fruit and vegetables per day ○ Focus on groups with high levels of need e.g. people living on low incomes, and those living with cardiovascular disease, diabetes and cancer • Manage existing cases of overweight and obesity by developing a range of interventions, including weight management programmes and care pathways and guidelines 	<ul style="list-style-type: none"> • Reduce health inequalities between Haringey and the England population by narrowing the gap in age, all-cause mortality (LAA Target) • Reduce mortality rates from circulatory diseases in people under 75, so that the gap between the national rate and the rate for Haringey is narrowed by 2010 (LAA Target) 	<ul style="list-style-type: none"> • Food and Nutrition Strategy (in development) • Obesity Strategy 2007-10 (in development) 	HTPCT; HC – Children's Service	WBPB

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
Improve diet and nutrition (CONT)	<ul style="list-style-type: none"> • Prevent overweight and obesity developing in the community by promoting healthy eating and physical activity 	<ul style="list-style-type: none"> • Increase over time the number of people aged 15-75 years on a GP register with a BMI recorded, and decrease over time the number of people aged 15-75 years on a GP register recorded as having a BMI of 30 or greater • Halt the year on year rise in obesity among children aged under 11 by 2010 in the context of a broader strategy to tackle obesity in the population as a whole 		HTPCT; HC – Children’s Service	WBPB
Reduce the number of people who smoke, and the number of people exposed to second-hand smoke	<ul style="list-style-type: none"> • Implement the ban on smoking in public places from July 1st 2007, including: <ul style="list-style-type: none"> ○ Advising local businesses and employers about the ban ○ Develop workplace based support for employees to quit ○ Work through Children Centres to protect the children from the harmful effects of smoke in the home 	<ul style="list-style-type: none"> • Reduce adult smoking rates to 21% or less with a reduction in prevalence among routine and manual groups to 26% or less (DH PSA3 / DfES PSA3) 	<ul style="list-style-type: none"> • HTPCT Local Delivery Plan 2005/6-2007/8 • Life Expectancy Action Plan 2007-10 	HC ⁴ - Enforcement Services, Urban Environment	Better Places Partnership Board and CYPBP

⁴ HC – Haringey Council

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Reduce the number of people who smoke, and the number of people exposed to second-hand smoke (CONT)	<ul style="list-style-type: none"> Increase uptake of HTPCT smoking cessation services, particularly amongst deprived communities 	<ul style="list-style-type: none"> Increase the number of smokers who set a quit date and successfully quit and four weeks follow up with NHS stop-smoking services (LDP) Achieve 150 additional quitters from N17 (Tottenham) between 2007/8 and 2009/10 (LAA Target) 	<ul style="list-style-type: none"> HTPCT Local Delivery Plan 2005/6-2007/8 	HTPCT	WBPB
	<ul style="list-style-type: none"> Reduce the number of women who smoke during pregnancy 	<ul style="list-style-type: none"> Decrease the % of women known to be smokers at the time of delivery down to 5% by April 2008 (LDP) 	<ul style="list-style-type: none"> HTPCT Local Delivery Plan 2005/6-2007/8 Children and Young People's Plan 2006-09 Infant Mortality Action Plan 2007-10 	HTPCT	CYPPB
Prevent premature deaths from suicide, accidents and injuries	<ul style="list-style-type: none"> Develop a suicide prevention strategy incorporating mental health promotion, risk reduction amongst key population groups, and reducing the availability of suicide methods 	<ul style="list-style-type: none"> Reduce mortality from suicide and undetermined injury by at least 20% by 2010 (PSA05) 	<ul style="list-style-type: none"> Joint Mental Health Strategy 2005-08 HTPCT Local Delivery Plan 2005/6-2007/8 	HTPCT; HC – Adult, Culture and Community Services Directorate	WBPB

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Prevent premature deaths from suicide, accidents and injuries (CONT)	<ul style="list-style-type: none"> Develop safer routes to school, and traffic safety measures 	<ul style="list-style-type: none"> Reduce the number of people killed or seriously injured in Great Britain in road accidents by 40% and the number of children killed or seriously injured by 50%, by 2010 compared with the average for 1994-98, tackling the significantly higher incidence in disadvantaged communities (PSA 5) 	<ul style="list-style-type: none"> Haringey Local Development Scheme 2007 	HC – Street Scene, Urban Environment	Better Places Partnership Board
	<ul style="list-style-type: none"> Ensure that housing interventions include accident prevention measures such as fire safety, and removing the causes of trips and falls Focus fire safety and security measures in the private rented sector 	<ul style="list-style-type: none"> Older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care (PAF C72 / LAA Target) Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care per 10,000 population (PAF C73 / LAA Target) Decrease the number of accidental dwelling fires (sub-target of Decent Homes Outcome) (LAA Target) Increase domestic fire safety and reduce arson (LAA Target) 	<ul style="list-style-type: none"> London Fire Service Haringey Plan 2007-08 Private Sector Housing Strategy 2007-08 Private Sector Housing Strategy 2008-12 (in development) 	HC – Enforcement Service, Urban Environment	Integrated Housing Partnership

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
<p>Reduce the harm caused by drugs and alcohol</p>	<ul style="list-style-type: none"> • Continued Test Purchase Operations, and closure of crack houses in partnership with Police, Drug Alcohol Action Team (DAAT), treatment agencies, and the Anti-social Behaviour Action Team (ASBAT) • Roll out of local questionnaire in addition to KIN questionnaire via Safer Neighbourhood teams and Mori Poll • Focus on improving the drug treatment journey with provider agencies – engagement, retention (care planning), successful discharge and re-integration • Commission and imbed a new crack-cocaine/poly-drug use service • Increase effective outreach as part of crack-cocaine/poly-drug use service • Increase psychosocial interventions (counselling, motivational interviewing, cognitive behavioural therapy, etc) • Expand GP Shared Care Scheme 	<ul style="list-style-type: none"> • Increase the percentage of Problematic Drug Users (PDU) entering drug treatment to 1475 (2007/08) (LAA Target) (1182 Local Delivery Plan Target) • Increase the percentage of Problem drug users being retained in treatment for 12 weeks or more to 75% (2007/08) (LAA Target) • Ensure all vulnerable young people are screened for substance misuse and that those requiring specialist assessment receive it within 5 days and access to early intervention/treatment within 10 days (LAA Target) 	<ul style="list-style-type: none"> • Adult Drug Treatment Plan 2007-08 • Alcohol Related Harm Reduction Strategy 2005-08 • Drug Related Death Strategy 2005-08 • Drug and Alcohol Action Team User Involvement Strategy 2006-08 • Haringey Policing and Performance Plan 2007-08 • Harm Reduction Strategy 2006-08 	<p>DAAT⁵ (comprises partners across health, MPS, Local Authority, Probation, etc)</p>	<p>HSCP⁶ – Safer Communities Executive Board</p>

⁵ DAAT – Drug and Alcohol Action Team

⁶ HSCP – Haringey Safer Communities Partnership

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
Reduce the harm caused by drugs and alcohol (CONT)	<ul style="list-style-type: none"> • Develop a North London Inpatient facility for drug and alcohol misusers • Continue to implement the Drug Use Screening Tool, which enables early identification of substance misuse amongst young people across the local agencies working with vulnerable young people • Commission cross-borough hospital based alcohol interventions pilot (Haringey & Barnet) 	<ul style="list-style-type: none"> • Reduce chronic ill health caused by alcohol, resulting in fewer alcohol related accidents and hospital admissions • Reduce public perception of local drug dealing and drug use as a problem measured using Mori question 4: 'Thinking about your local area, how much of a problem do you think people using or dealing drugs' (LAA Target) 	<ul style="list-style-type: none"> • Safer Communities Strategy 2005-08 • Supporting People Strategy 2005-10 • Youth Justice Plan 2006 • Young Persons Substance Misuse Grant Commissioning Plan 2007-08 	DAAT ⁷ (comprises partners across health, MPS, Local Authority, Probation, etc)	HSCP ⁸ – Safer Communities Executive Board
Improve sexual health	<ul style="list-style-type: none"> • Improve access to sexual health services for education, prevention, diagnosis and treatment 	<ul style="list-style-type: none"> • Increase access to GUM services so that 100% of patients are offered an appointment within 48 hours of contacting the service by March 2008 (LDP) • Increase the number of NHS funded terminations of pregnancy undertaken at up to and including nine completed weeks gestation (LDP) 	<ul style="list-style-type: none"> • Haringey Sexual Health Strategy 2005-07 • HTPCT Local Delivery Plan 2005/6-2007/8 	HTPCT	WBPB

⁷ DAAT – Drug and Alcohol Action Team

⁸ HSCP – Haringey Safer Communities Partnership

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
Improve sexual health (CONT)	<ul style="list-style-type: none"> • Increase the number of young people who accept the offer of a test for Chlamydia, and go on to complete treatment if required 	<ul style="list-style-type: none"> • Increase the uptake of Chlamydia screening amongst young people aged 15-24 years to ensure that over 4760 young people of this age group accept the offer of a test in 2007/8 (LDP) 	<ul style="list-style-type: none"> • Haringey Sexual Health Strategy 2005-07 	HTPCT	WBPB
	<ul style="list-style-type: none"> • Prevent unwanted pregnancy and sexually transmitted infections by promoting safer sexual behaviour, through: <ul style="list-style-type: none"> ○ Personal, social and health education in schools and colleges ○ For young people (4YP) services for young people ○ Appropriate advice and referrals from sexual health and primary care services • Targeted HIV prevention programmes for Black African communities and gay men/men who have sex with men 	<ul style="list-style-type: none"> • Reduce the number of new diagnoses of Gonorrhoea (LDP) • Improve the provision of information and advice on family planning methods and services (LDP) 	<ul style="list-style-type: none"> • Haringey Sexual Health Strategy 2005-07 • HTPCT Local Delivery Plan 2005/6-2007/8 	HTPCT	WBPB
	<ul style="list-style-type: none"> • Reduce teenage conceptions and unwanted pregnancy 	<ul style="list-style-type: none"> • Reduce the under –18 conception rate by 50% as part of a broader strategy to improve sexual health (PSA) 	<ul style="list-style-type: none"> • Haringey Teenage Pregnancy Strategy • HTPCT Local Delivery Plan 2005/6-2007/8 	HC – Children and Young People’s Service	CYPPB

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
Improve mental health	<ul style="list-style-type: none"> Develop and implement strategies to promote good mental health, as indicated in the Joint Mental Health Strategy 2005-08 	<ul style="list-style-type: none"> Adults aged 18-64 with mental health problems helped to live at home (PAF C31) 	<ul style="list-style-type: none"> Joint Mental Health Strategy 2005-08 	HTPCT – Mental Health Services; HC – Adult, Culture and Community Services Directorate, Adult Services	WBPB
	<ul style="list-style-type: none"> Review current service provision and identify future needs to improve older people’s mental well-being 	<ul style="list-style-type: none"> Older People helped to live at home per 1,000 aged 65 and over (PAF C32) The number of delayed transfers of care per 100,000 population aged 65 or over (PAF D41) 	<ul style="list-style-type: none"> Older People’s Mental Health Strategy (in development) 	HTPCT – Mental Health Services; HC – Adult, Culture and Community Services Directorate, Adult Services	WBPB
	<ul style="list-style-type: none"> Improve the level and quality of mental health services provided by primary care services, including the establishment of complete registers of patients with serious mental illness in GP practices 	<ul style="list-style-type: none"> Increase the proportion of individuals with serious mental illness on GP registers who have a comprehensive care plan agreed between individuals, their family and/or carers as appropriate (QOF indicator) 	<ul style="list-style-type: none"> Joint Mental Health Strategy 2005-08 	HTPCT	WBPB

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Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency/ Agencies	Lead Thematic Partnership
Improve mental health (CONT)	<ul style="list-style-type: none"> • Increase support to people with mental health problems to reduce the risks of offending 	<ul style="list-style-type: none"> • Increase referral to treatment agencies • Extend forensic nursing service in custody from 5pm – 9pm from May 07 	<ul style="list-style-type: none"> • LAA Delivery Plan • Safer Communities Strategy 2005-08 	BEHMHT	HSCP
	<ul style="list-style-type: none"> • Identify and treat mental health problems early, as they arise, by: <ul style="list-style-type: none"> ○ Providing early intervention services for individuals with a first episode of psychosis ○ Increasing the effective follow up of individuals discharged from hospital using enhanced care programme approach (CPA) and shared care packages 	<ul style="list-style-type: none"> • Increase the number of people under adult mental illness specialities on enhanced care programme approach (CPA) receiving follow up within seven days of discharge from hospital (LDP) 	<ul style="list-style-type: none"> • LAA Delivery Plan • HTPCT LDP 	BEHMHT ⁹ ; HTPCT	WBPB
	<ul style="list-style-type: none"> • Further develop care pathways and guidelines to ensure that treatment and care services for individuals with mental health problems are effective in enabling them to live as independently as possible • Develop a new model of mental health services to ensure that people are less likely to be admitted to hospital 	<ul style="list-style-type: none"> • Support the reduction of housing related delayed discharges from hospital as part of the Joint Mental Health Strategy 2005-08 (LAA) • Adults with mental health problems helped to live at home per 1000 population aged 18 – 64 (PAF C31) 	<ul style="list-style-type: none"> • Joint Mental Health Strategy 2005-08 	HTPCT; HC – Adult, Culture and Community Services Directorate, Mental Health Services	WBPB

⁹ BEHMHT – Barnet, Enfield and Haringey Mental Health Trust

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Protect people from environmental and communicable threats to health	<ul style="list-style-type: none"> Systematically investigate and mitigate against the possible risk to human health from land contamination in Haringey 	<ul style="list-style-type: none"> Investigate 10% of 217 Haringey sites of potential concern with respect to land contamination in 2007-2008 	<ul style="list-style-type: none"> Contaminated Land Strategy 2005 Environmental Services Enforcement Policy 2005 	HC-Enforcement	Better Places Partnership Board
	<ul style="list-style-type: none"> Increase the uptake of immunisation against Flu amongst individuals aged over 65 years, and other vulnerable groups 	<ul style="list-style-type: none"> Increase the uptake of flu immunisation amongst individuals aged over 65 years to 70%. (LDP Target) 	<ul style="list-style-type: none"> HTPCT Local Delivery Plan 2005/6 -2007/8 	HTPCT	WBPB
	<ul style="list-style-type: none"> Identify and treat/manage cases of TB, HIV infection and other infectious diseases in order to improve health outcomes and prevent onward transmission 	<ul style="list-style-type: none"> London-specific targets being developed through the London Strategic Health Authority 	<ul style="list-style-type: none"> Haringey Sexual Health Strategy 2005-07 Strategy Report for the North Central London TB Steering Group 2005 	HTPCT; Health Protection Agency	WBPB
	<ul style="list-style-type: none"> Ensure enforcement of health and safety and food standards legislation in local workplaces, retail and leisure facilities in Haringey Continue successful implementation of <i>Scores on the Doors</i> scheme 	<ul style="list-style-type: none"> Inspect for food hygiene standards 100% of all high risk food premises in the borough 	<ul style="list-style-type: none"> Environmental Services Enforcement Policy 2005 	HC-Enforcement	Better Places Partnership Board

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Sustainable Community Strategy Links:

People at the Heart of Change
 Economic Vitality and Prosperity Shared by All
 Safer for All
 Healthier People with a Better Quality of Life

Council Priorities Links:

Creating a Better Haringey: Cleaner, Greener and Safer
 Encouraging Lifetime Well-being, at Home, Work Play and Learning
 Promoting Independent Living While Supporting Adults and Children When Needed

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Promote libraries as centres of learning, social, economic and cultural life</p>	<ul style="list-style-type: none"> • Make libraries accessible to all by: <ul style="list-style-type: none"> (a) Refurbishing libraries so they comply with the Disability Discrimination Act (b) Providing mobile and housebound library services (c) Providing large print materials, and books on cassette or CD 	<ul style="list-style-type: none"> • Public Library standards on access PLSS 1, 2 & 6 (CPA C2 Cipfa) • Compliance with the public library service standards (BV 220) • Library stock PLSS 5, 9 & 10 (CPA C11) • Increase the number of physical visits per 1000 population to public libraries (CPA C2c PLSS 6) 	<ul style="list-style-type: none"> • Cultural Strategy (in development) • Haringey Culture, Libraries and Adult Learning Business Plan 2007 	<p>HC – Adult, Culture and Community Services Directorate, Culture, Libraries and Learning Service</p>	<p>WBPB</p>

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Enhance future facilities for improving well-being	<ul style="list-style-type: none"> • Establish standards for open space, sports and play provision • Sustain Parks and Open Spaces investment programme by greater than £1m per annum • Ensure Local Development Framework and other planning guidance enhance well-being 	<ul style="list-style-type: none"> • Planning Policy Guidance adopted by March 2008 	<ul style="list-style-type: none"> • Local Development Scheme 2007 	HC – Adult, Culture and Community Services Directorate, Recreational Services	Better Places Partnership Board
Enhance future facilities for improving well-being (CONT)					
Enable people to undertake life-long learning opportunities	<ul style="list-style-type: none"> • Develop taster courses to encourage initial involvement in learning and promote a range of appropriate progression routes in accredited courses • Use learner/ staff/ partnership feedback to develop a new range of appropriate courses that meet the needs of older people • Provide information, advise and guidance and job search support from our learner resource bases, while offering outreach services to other community services 	<ul style="list-style-type: none"> • Adult and Community Learning enrolments: 1812 • Learn direct enrolments: 500 • Skills for Life tests: 143 • Entry to Employment (E2E): 53 starters • Apprenticeships: 25 • Information, Advice & Guidance: Advice instances 872 • Information episodes: 4,356 	<ul style="list-style-type: none"> • Haringey Adult Learning Services Plan (in development) • Carers Strategy 2005-08 • College of North East London Development Plan 2005-08 • Experience Counts 2005-10 	HC – Adult, Culture and Community Services Directorate, Culture, Libraries and Learning Service	WBPB

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Enable people to undertake life-long learning opportunities (CONT)	<ul style="list-style-type: none"> Strengthen the choice of accredited learning routes to encourage progression to level 2 provision 			HC – Adult, Culture and Community Services Directorate, Culture, Libraries and Learning Service	WBPB
Develop a greater range of social activities within the community	<ul style="list-style-type: none"> Increase day opportunities for older people Continue the Art Brought to Book programme in the borough Promote literacy and encourage creativity by hosting author visits and providing premises for writing groups at libraries Provide reminiscence groups in the libraries and museums to contribute to the quality of life of older people 	<ul style="list-style-type: none"> Improve access to a range of day opportunities for older people – 610 attendees by 2009-10 (LAA Target) 	<ul style="list-style-type: none"> Experience Counts 2005-10 Day Opportunities Strategy - Older People (in development) Mental Health Day Opportunities Strategy 	HC – Adult, Culture and Community Services Directorate Older People's Service; Age Concern	WBPB
Develop a greater range of social activities within the community (CONT)					

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Reduce fear of crime	<ul style="list-style-type: none"> • Develop engagement through Neighbourhood Panels and Key Informer Networks to agree priorities • Develop the RESPECT agenda locally • Implement the CCTV Strategy and communicate successes • Deploy high visibility patrols in priority areas at busiest times • Develop a Safer Communities Communications Plan • Make capital improvements (e.g. lighting) in partnership with other budget holders • Provide crime prevention advice and equipment to vulnerable groups 	<ul style="list-style-type: none"> • Three priorities established jointly per ward every 6 months. • Reduction in the proportion of adults saying they are in fear of being a victim of crime (LAA Target) • Deliver on LAA mandatory perception targets – surveyed annually • Communications Strategy draft by November 07 and finalised by January 08 • Safer and Stronger Communities Fund capital fund allocated by September 07 	<ul style="list-style-type: none"> • CCTV Strategy and Development Plan (in reviewed) • Safer Communities Strategy 2005-08 • Haringey Policing and Performance Plan 2007-08 • Safer Haringey Communications Plan (in development) • Hate Crime and Harassment Strategy 2007-08 	HC – Safer Communities Service; MPS	HSCP

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Work to increase access to information technology (IT) for everyone</p>	<ul style="list-style-type: none"> • Provide facilities for people of all ages to have training in and access to the Internet • Expand People's Network Programme facilities for all ages, offering free access to the Internet and also providing office software and printing facilities 	<ul style="list-style-type: none"> • % of static libraries providing access to electronic information resources connected to the Internet PLSS 3 (CPA C3a) • Total number of electronic workstations with access to the Internet and the libraries catalogue (available for public use through both static and mobile libraries, and other service outlets available to users per 10,000 pop PLSS 4 (CPA C3b) 	<ul style="list-style-type: none"> • Experience Counts 2005-10 	<p>HC – Adult, Culture and Community Services Directorate, Culture, Libraries and Learning Service</p>	<p>WBPB</p>
<p>Improve transport in the borough so that people are able to get out and about</p>	<ul style="list-style-type: none"> • Develop the service based transport scheme for those using day opportunities in Older People and Learning Disabilities Services 	<ul style="list-style-type: none"> • Uptake of Community Transport Scheme 	<ul style="list-style-type: none"> • Unitary Development Plan 2006 	<p>HC – Urban Environment Directorate</p> <p>HC – Urban</p>	<p>Better Places Partnership Board</p>

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Improve transport in the borough so that people are able to get out and about (CONT)	<ul style="list-style-type: none"> • Implement the Community Transport in Haringey Scheme, a door-to-door transport service for people who find it difficult to access mainstream public transport • User and carer involvement in Mobility Forum informs quarterly meetings with Transport for London • Promote walking and cycling by providing appropriate facilities, improving safety, and developing attractive routes 	<ul style="list-style-type: none"> • Increase the number of adults walking by 2%, from 13.3% to 15.3%, and cycling by 0.4% from 3.1% to 3.5% 		Environment Directorate	Better Places Partnership Board
Improve sports and leisure provision	<ul style="list-style-type: none"> • To assist each member of the community, particularly young people, to maximise their educational attainment and opportunity for life-long learning through participation in sport and physical activity 	<ul style="list-style-type: none"> • To increase the percentage of year 9 pupils in membership of a sports club or attending a regular organised session from 38.8% to 46.4% • To increase the number of 5-16 year olds in school sports partnerships that are participating for 2 hours per week in PE and school sport by 20% from 80% to 100% 	<ul style="list-style-type: none"> • Sport and Physical Activity Strategy 2006-10 • Children and Young People's Plan 2006-09 	HC – Adult, Culture and Community Services Directorate, Recreational Services	CYPPB

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Improve sports and leisure provision (CONT)</p>	<ul style="list-style-type: none"> • To develop a range of quality and accessible recreational opportunities and sporting facilities available to all 	<ul style="list-style-type: none"> • To achieve QUEST accreditation on 3 leisure centres • To increase the number of 'Green Flag' parks in the Borough by 5, from 7 to 12 (LAA Target) • To ensure that 75% of the population are within 20 minutes walk of 3 out of 6 different facility types, one of which has a quality assurance standard • To increase leisure centre adult usage by 7.5 % from 846,000 to 912,000 user visits (3 year target) • To increase the number of Active Card members by 30% from 5556 to 7621 (3 year target) • To increase the number of concessionary Active Card members by 21% from 2990 to 3717 (3 year target) 	<ul style="list-style-type: none"> • Sport and Physical Activity Strategy 2006-10 • Open Spaces Strategy 2006-10 	<p>HC – Adult, Culture and Community Services Directorate, Recreational Services</p>	<p>Better Places Partnership Board</p>

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Improve sports and leisure provision (CONT)</p>	<ul style="list-style-type: none"> • To improve access to local provision so that participants can enjoy activities that are of high quality and in a safe and secure environment • Access opportunities created by 2012 to develop new and/or refurbished facilities and activity programmes 	<ul style="list-style-type: none"> • To improve resident perception of sports and leisure provision by 3% from 43% to 46% [TNS survey] • To improve resident perception of parks and open spaces provision by 5 from 52 to 57 (TNS survey) • To improve resident satisfaction with sports and leisure provision by 8% from 47% to 55% - 3 year target [MORI survey] • To improve resident satisfaction with Parks and Open Spaces by 5% from 72% to 77% (MORI survey) • To reduce Parks and Open Spaces users' fear of crime, and increase satisfaction with security those feeling safe or very safe) by 4% from 70.19% to 74% (KMC survey) 	<ul style="list-style-type: none"> • Sport and Physical Activity Strategy 2006-10 • Open Spaces Strategy 2006-10 	<p>HC – Adult, Culture and Community Services Directorate, Recreational Services</p>	<p>Better Places Partnership Board</p>

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Enhance home care</p>	<ul style="list-style-type: none"> • Introduce a new monitoring system for home carers • Provide specialist training to home care staff to ensure they can support people with high care needs such as dementia • Develop user-focussed outcome based home care provision • Further develop re-ablement services 	<ul style="list-style-type: none"> • The percentage of respondents to a survey of older people receiving home care asked ‘Do your care workers do the things that <i>you</i> want done?’ who answered ‘They <i>always</i> do the things I want done’ (PAF D71) • The number of delayed transfers of care per 100,000 population aged 65 or over (PAF D41) • Percentage of respondents to older people receiving home care survey claiming they were ‘extremely satisfied’ or ‘very satisfied’ with help from Social Services in their own home (PAF D52) • Households receiving intensive home care per 1,000 population (PAF C28) 	<ul style="list-style-type: none"> • Home Care Strategy 2006 • Experience Counts 2005-10 	<p>HC – Adult, Culture and Community Services Directorate; Age Concern</p>	<p>WBPB</p>

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Provide support for unpaid carers, including preparing for when they are no longer able to care	<ul style="list-style-type: none"> • Develop information for carers and the way we communicate with them • Offer culturally appropriate assistance and support for the cared-for person to enable their carers to meet their own health, leisure, employment and education needs • Develop a commissioning strategy for carers 	<ul style="list-style-type: none"> • Increase the number of carers receiving a specific carer's service as a percentage of clients receiving community based services (PAF C62 / LAA Target) • Percentage of the carers' grant spend for black and minority ethnic carers (2.1CS053 2714) 	<ul style="list-style-type: none"> • Carers Strategy 2005-08 • Experience Counts 2005-10 • Joint Mental Health Strategy 2005-08 	HC - Adult, Culture and Community Services Directorate	WBPB, CYPFB
				HC - Children and Young People's Service **Both directorates leading	

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Increase opportunities for people to live independently in their own homes	<ul style="list-style-type: none"> Increase the number of day opportunities 	<ul style="list-style-type: none"> Increase access to day opportunities (LAA Target) Older People helped to live at home per 1,000 aged 65 and over (PAF C32) Younger physically disabled people helped to live at home per 1,000 aged 18-64 (PAF C31) People with learning disabilities helped to live at home per 10,000 adults in population aged 18-64 (PAF C30) Older people helped to live at home per 1,000 population aged 65 or over (PAF C32) 	<ul style="list-style-type: none"> Experience Counts 2005-10 Day Opportunities Strategy - Older People (in development) 	HC – Adult, Culture and Community Services Directorate; Age Concern	WBPB
	<ul style="list-style-type: none"> Support people in the move from temporary to permanent accommodation 	<ul style="list-style-type: none"> Service users who are supported to establish and maintain independent living (SP KPI 1) Service users who have moved on in a planned way from a temporary living arrangement (SP KPI 2) 	<ul style="list-style-type: none"> Supporting People Strategy 2005-10 	HC – Adult, Culture and Community Services Directorate	WBPB

WBSF Outcome 2 – Improved Quality of Life

Objective: To promote opportunities for leisure, socialising and life-long learning, and to ensure that people are able to get out and about and feel safe and confident inside and outside their homes

Priorities for 2007 - 2010	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Increase opportunities for people to live independently in their own homes (CONT)</p>	<ul style="list-style-type: none"> Help older people to retain mobility and independence by providing professional advice and training through libraries, giving practical guidance on remaining mobile 	<ul style="list-style-type: none"> Older people helped to live at home per 1,000 population aged 65 or over (PAF C32) 	<ul style="list-style-type: none"> Experience Counts 2005-10 	<p>HC – Adult, Culture and Community Services Directorate, Recreational Services; Culture, Libraries and Learning Service</p>	<p>Better Places Partnership Board</p>

WBSF Outcome 3 – Making a Positive Contribution

Objective: To encourage opportunities for active living including getting involved, influencing decisions and volunteering

Sustainable Community Strategy Links:

People and Customer Focused

Council Priority Links:

Encouraging Lifetime Well-being, at Home, Work, Play and Learning
Delivering Excellent, Customer Focused, Cost Effective Services

Priorities	Supporting Programmes/ Initiatives	Targets(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Create opportunities for having a say in decision making	<ul style="list-style-type: none"> Establish local Voluntary and Community Sector Forum to meet quarterly from November 2007 	<ul style="list-style-type: none"> 25 community representatives engaged across the HSP¹⁰ and sub-boards, elected by November 2007 	<ul style="list-style-type: none"> Haringey Compact 2006 HAVCO Business Plan 2005-08¹¹ Community Link Proposal 2007 	HAVCO	HSP ¹²
	<ul style="list-style-type: none"> Improve representation of BME¹³ / community groups on the HSP Fully involved second tier organisations 	<ul style="list-style-type: none"> 25 BME / community groups represented as part of the HSP (HSP re-structuring) 3 trainings for BME / community representatives held to engage across the Local Strategic Partnership (LSP) and sub-boards Increase number of community organisations represented as part of the LSP re-structuring 	<ul style="list-style-type: none"> Haringey Compact 2006 HAVCO Business Plan 2005-08 	HC – Policy, Performance, Partnership and Communication; HAVCO	HSP

¹⁰ HSP – Haringey Strategic Partnership

¹¹ HAVCO – Haringey Association of Voluntary and Community Organisations

¹² LSP – Local Strategic Partnership

¹³ BME – Black and minority ethnic

WBSF Outcome 3 – Making a Positive Contribution

Objective: To encourage opportunities for active living including getting involved, influencing decisions and volunteering

Priorities	Supporting Programmes/ Initiatives	Targets(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Create opportunities for having a say in decision making (CONT)	<ul style="list-style-type: none"> • Involve users and carers in influencing policies 	<ul style="list-style-type: none"> • Percentage of residents who feel they can influence decisions affecting their local area Mori question 30 (LAA Target) • Users and carers representation on Well-Being Partnership sub-groups: <ul style="list-style-type: none"> ○ 4 carers on Carers Partnership Board ○ Review participation of users with HIV to improve involvement ○ Continue attendance of service users from cross-provider services at DAAT board and work groups 	<ul style="list-style-type: none"> • User Engagement Strategy (forthcoming) 	All agencies	WBPB/HSP
Promote user involvement and engagement in service commissioning and delivery	<ul style="list-style-type: none"> • Develop Local Involvement Network (LINKs) • Enhance partnership approach to enable user involvement • Consultation Group meets regularly 	<ul style="list-style-type: none"> • LINKs up and running by April 2008 	<ul style="list-style-type: none"> • Haringey Compact 2006 • User Engagement Strategy (forthcoming) 	HAVCO – Delivery Agent for Links; HTPCT; HC – Corporate Partnerships	WBPB

WBSF Outcome 3 – Making a Positive Contribution

Objective: To encourage opportunities for active living including getting involved, influencing decisions and volunteering

Priorities	Supporting Programmes/ Initiatives	Targets(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Increase opportunities for volunteering</p>	<ul style="list-style-type: none"> • Build the capacity of Voluntary and Community Sector to be effective in involving volunteers • Develop a Volunteer Centre in Haringey that coordinates local volunteering • Promote volunteering opportunities led by older people • Engage opportunities and programmes being developed for the 2012 Olympics to increase volunteering in the sports and leisure sector • Use V-base (www.doit.org.uk) to promote volunteering opportunities • Expand and improve the Community Volunteer Wardens service 	<ul style="list-style-type: none"> • 50 voluntary and community organisations capacity built • Increase in the number of people recorded as or reporting that they have engaged in formal volunteering on an average of at least two hours per week over the past year (LAA Target) • Increasing the number of volunteers provided as part of day opportunities for older people (LAA Target) 	<ul style="list-style-type: none"> • Day Opportunities Strategy – Older People (in development) • Haringey Infrastructure Development Plan 2005 • HAVCO Business Plan 2005-8 • Experience Counts 2005-10 	<p>HAVCO</p>	<p>HSP; WBPB</p>

WBSF Outcome 3 – Making a Positive Contribution

Objective: To encourage opportunities for active living including getting involved, influencing decisions and volunteering

Priorities	Supporting Programmes/ Initiatives	Targets(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Increase opportunities for volunteering (CONT)	<ul style="list-style-type: none"> • Increase the number of special constables • Improve voluntary and community sector infrastructure • Promote community ownership, participation and involvement in the development and delivery of facilities and programmes for sport and physical activity 	<ul style="list-style-type: none"> • Increase the number of adults volunteering for at least 1 hour per week by 2.3% from 2.7% to 5% (Recreational Services Target) 	<ul style="list-style-type: none"> • Sport and Physical Activity Strategy 2006-10 	HC – Adult, Culture and Community Services Directorate	WBPB
	<ul style="list-style-type: none"> • Develop and implement a joint volunteering strategy across all sectors 	<ul style="list-style-type: none"> • Strategy in place by 2008 	<ul style="list-style-type: none"> • Haringey Compact 2006 	All Agencies	WBPB

WBPB Outcome 4 – Increased Choice and Control

Objective: To enable people to live independently, exercising choice and control over their lives

Sustainable Community Strategy Links:
Healthier People with a Better Quality of Life

Council Priority Links:
Encouraging Lifetime Well-being, at Home, Work, Play and Learning
Promoting Independent Living While Supporting Adults and Children When Needed

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Ensure service users and carers have a say, and are involved in developing their care plans	<ul style="list-style-type: none"> Improve the involvement of people in care planning by increasing the number of person-centred care plans Implement the findings of the pilot on PCP and transition for which Haringey was one of the pilots 	<ul style="list-style-type: none"> Describe the arrangements in place for person-centred transitional planning and summarise how this has improved in 2006-07 (2219 4.1LD091-Self Assessment) Ensure all cases of children with disabilities are transferred at age 16 from Children's to Adult Services according to agreed protocol. Ensure all 16 year old children with a disability have a PCP 	<ul style="list-style-type: none"> Protocol for the transfer of case responsibility between the Disabled Children's Team and the Learning Disability Partnership 2007 	HC – Adult, Culture and Community Services Directorate	WBPB

WBPB Outcome 4 – Increased Choice and Control

Objective: To enable people to live independently, exercising choice and control over their lives

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Provide appropriate care in the community	<ul style="list-style-type: none"> • Develop intermediate care options • Reduce the number of people using residential care 	<ul style="list-style-type: none"> • Number of intermediate care beds funded by the council (1.2OP004 – 1.200P008) • Older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care (PAF C72 / LAA Target) • Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care per 10,000 population (PAF C73 / LAA Target) 	<ul style="list-style-type: none"> • Experience Counts 2005-10 • Rehabilitation and Intermediate Care Strategy (in development) 	HC – Adults, Culture and Community Services Directorate; Age Concern	WBPB
Promote the use of direct payments as widely as possible	<ul style="list-style-type: none"> • Place Direct Payments/ Individual Budgets at the centre of the Adult Social Services Commissioning Strategy • Expand the in house support service for people wishing to have a Direct Payment/Individual Budget • Develop an agency rate for Direct Payments to enable people to access Direct Payments without having to be come an employer • Develop the Direct Payment 	<ul style="list-style-type: none"> • Adults and older people receiving direct payments at 31 March per 100,000 population aged 18 or over (age standardised) (PAF C51) 	<ul style="list-style-type: none"> • Experience Counts 2005-10 • Joint Mental Health Strategy 2005-08 	HC – Adult, Culture and Community Services Directorate	WBPB

WBPB Outcome 4 – Increased Choice and Control

Objective: To enable people to live independently, exercising choice and control over their lives

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
	<p>User Group to provide representative consultative forum for driving forward the 'in control' agenda</p> <ul style="list-style-type: none"> Expand the use and take up of Direct Payments by Carers 				
Further access to employment through individual budgets	<ul style="list-style-type: none"> Develop an Individual Budget Pilot following best practice from the National Pilots 	<ul style="list-style-type: none"> To be done after the national Individual Budget pilot reports 	<ul style="list-style-type: none"> Experience Counts 2005-10 Joint Mental Health Strategy 2005-08 	Adult, Culture and Community Services Directorate	WBPB
Support individuals with long-term conditions in self-management	<ul style="list-style-type: none"> Enable individuals with long-term conditions to develop self-management skills through the expert patient programme 	<ul style="list-style-type: none"> To run 12 courses in 2007/8 (6 sessions over 6 weeks, including one for people with mental health problems and 5 in languages other than English) 	<ul style="list-style-type: none"> Expert Patient Programme Evaluation May 2007 	HTPCT	WBPB
Develop housing related support services for vulnerable people	<ul style="list-style-type: none"> Develop extra care housing support options including using assistive technology 	<ul style="list-style-type: none"> Number of new people who use services aged 65 and over provided in 2006-07 with one or more items of Telecare equipment in their own homes (or equivalent, such as extra care/warden housing) (2156) 	<ul style="list-style-type: none"> Rehabilitation and Intermediate Care Strategy (in development) 	HC – Adult, Culture and Community Services Directorate	WBPB
Develop	<ul style="list-style-type: none"> Sustain people in tenancies 	<ul style="list-style-type: none"> Service users who are 	<ul style="list-style-type: none"> Supporting People 	HC – Adult, Culture	WBPB

WBPB Outcome 4 – Increased Choice and Control

Objective: To enable people to live independently, exercising choice and control over their lives

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
housing related support services for vulnerable people (CONT)		supported to establish and maintain independent living (SP KPI 1) <ul style="list-style-type: none"> • Service users who have moved on in a planned way from a temporary living arrangement (SP KPI 2) 	Strategy 2005-10	and Community Services Directorate, Supporting People Service	
	<ul style="list-style-type: none"> • Ensure that vulnerable people have access to a flexible range of housing and support options 	<ul style="list-style-type: none"> • Increase the proportion of vulnerable single people supported to live independently (LAA Target) • Support the reduction of housing related delayed discharges from hospital as part of the Joint Mental Health Strategy 2005-08 (LAA Target) 	<ul style="list-style-type: none"> • Supporting People Strategy 2005-10 • Joint Mental Health Strategy 2005-08 	HC – Adult, Culture and Community Services Directorate, Supporting People Service; HTPCT	WBPB

WBPB Outcome 5 – Freedom from Discrimination or Harassment

Objective: To ensure equitable access to services and freedom from discrimination or harassment

Sustainable Community Strategy Links:

Safer for All

Healthier People with a Better Quality of Life

Council Priorities Links:

Creating a Better Haringey: Cleaner, Greener and Safer

Encouraging Lifetime Well-being, at Home, Work, Play and Learning

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Provide services in a fair, transparent and consistent way ¹⁴	<ul style="list-style-type: none"> Continue to ensure that all new policies and strategies are subject to Equalities Impact Assessments Effectively monitor service provision to ensure that services are provided to all client groups in an equitable manner Develop the capacity of partner organisations to undertake Health Equity Audits as a tool to ensure health inequalities are addressed through service planning 	<ul style="list-style-type: none"> Ratio of the percentage of learning disabled adults receiving services that are from minority ethnic groups related to the percentage of the population that are from minority ethnic groups. (2216 5.3LD166 – Self Assessment) What analysis has the council undertaken with people who use services under the Disability Discrimination Act 2005 about equality of access to its different services, and has a scheme been published? (5.6GN167 – Self Assessment) HTPCT to undertake 2 HEAs in 2007/08 	<ul style="list-style-type: none"> Haringey Council Equalities Public Duty Scheme 2007-10 Life Expectancy Action Plan 2007-10 HTPCT Local Delivery Plan 2005/6-2007/8 	All Agencies	HSP

¹⁴ This links with the priorities on increasing access to health care and leisure services under Outcome 1: Improved Health and Emotional Well-being

WBPB Outcome 5 – Freedom from Discrimination or Harassment

Objective: To ensure equitable access to services and freedom from discrimination or harassment

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Address stigma associated with long- term conditions such as mental health problems and sexual ill health	<ul style="list-style-type: none"> Reduce the stigma associated with poor mental health for people with mental health problems and their carers, including work with local media and voluntary and community organisations 	<ul style="list-style-type: none"> Continue <i>Inclusive Solutions</i> work with employers to reduce stigma for people with mental health problems and promote access to employment Continue to promote physical and mental well-being in deprived communities by providing access to services, including preventative services, in non-stigmatising settings such as community centres and libraries 	<ul style="list-style-type: none"> Joint Mental Health Strategy 2005-08 Haringey Sexual Health Strategy 2005-07 Mental Health Carers Strategy 2007 	HC – Adult, Culture and Community Services Directorate; BEHMHT; HTPCT	WBPB
Support victims and witnesses of crime	<ul style="list-style-type: none"> Provide individual support for witnesses through Victim and Witness Support Increase the use of ‘expert witnesses’ Improve publicity for victim and witness services Increase the use of the Victim Support service by young people through the employment of a young people’s outreach worker 	<ul style="list-style-type: none"> Contact every witness of crime in the Borough prior to coming to court Contact vulnerable witnesses three to four weeks prior to court case Contact and visit every victim of race hate crime in the borough 	<ul style="list-style-type: none"> Safer Communities Strategy 2005-08 Victim Support National Office Strategic Plan 2005-08 Safer Communities Communications Plan (in development) 	HC – Safer Communities Service; MPS; Victim Support	HSCP
Support victims	<ul style="list-style-type: none"> Increase the use of the Victim 			HC – Safer	HSCP

WBPB Outcome 5 – Freedom from Discrimination or Harassment

Objective: To ensure equitable access to services and freedom from discrimination or harassment

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
and witnesses of crime (CONT)	Support service by Haringey's diverse communities through recruitment of volunteers from these communities			Communities Service; MPS; Victim Support	
Prevent and reduce domestic violence	<ul style="list-style-type: none"> Strengthen the provision of our one-stop domestic violence services at Heathstone 	<ul style="list-style-type: none"> An increase in the percentage rate of sanctioned detections of domestic violence (LAA Target) A reduction in repeat for domestic violence offences (LAA Target) An increase in reporting Heathstone through the health services (LAA Target) 	<ul style="list-style-type: none"> Domestic Violence Strategy 2004-08 Haringey Policing and Performance Plan 2007-08 Safer Communities Strategy 2005-08 	MPS; HC – Safer Communities Service	HSCP
Prevent and reduce hate crime and harassment	<ul style="list-style-type: none"> Coordinate and improve responses to hate crime and harassment Develop long-term prevention programme Encourage reporting and recording Improve responses to hate crime and harassment, and referrals between agencies 	<ul style="list-style-type: none"> Hate Crime Steering Group in place - to be reviewed March 08 Alternative reporting mechanism piloted from July 07 Partnership plan for working with schools in place by Sept 07 	<ul style="list-style-type: none"> Hate Crime and Harassment Strategy 2007-08 	HC - Safer Communities Service, ASB Partnership Board	HSCP
Prevent and reduce hate		<ul style="list-style-type: none"> Referral protocol in place July 07, reviewed in October 		HC - Safer Communities	HSCP

WBPB Outcome 5 – Freedom from Discrimination or Harassment

Objective: To ensure equitable access to services and freedom from discrimination or harassment

Priorities	Supporting Programmes/ Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
crime and harassment (CONT)		07 <ul style="list-style-type: none"> • Multi-agency training programme by March 08 • Increase reporting by 10% by March 2008 		Service, ASB Partnership Board	
Address anti-social behaviour (ASB)	<ul style="list-style-type: none"> • Maintain high standards of response to ASB across the borough • Develop support for vulnerable families and neighbourhoods • Maintain the balance between early intervention/use of Acceptable Behaviour Contracts and full legal powers • Develop early intervention and prevention programmes • Improve cleanliness and reduce environmental crimes • Improve delivery of enforcement services to meet public priorities 	<ul style="list-style-type: none"> • Respond to serious cases within 24 hours • Parenting Worker in ASBAT to work with 5 key families 07/08 • Develop Good Neighbour Agreements (3 pilots in 07/08) • Maintain 100% success in court • Deliver awareness raising to schools in partnership with Victim Support • Run a series of targeted environmental clean up campaigns 07/08 • Deliver a new out-of-hours, rapid response enforcement programme – August 07 	<ul style="list-style-type: none"> • Safer Communities Strategy 2005-08 • Anti-Social Behaviour Strategy • Local Area Agreement – Safer and Stronger and Respect Agenda 2007-08 • Enforcement Strategy – Safer and Cleaner (in development) – March 2008 	HC – Anti-Social Behaviour Action Team; MPS; Enforcement Team	HSCP

WBPB Outcome 6 – Economic Well-being

Objective: To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs

Sustainable Community Strategy Links:

Economic Vitality and Prosperity Shared by All
People at the Heart of Change
Healthier People with a Better Quality of Life
An Environmentally Sustainable Future

Council Priority Links:

Making Haringey One of London's Greenest Boroughs
Encouraging Lifetime Well-being, at Home, Work, Play and Learning
Promoting Independent Living While Supporting Adults and Children When Needed

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Increase the number of young people leaving school and entering employment or training	<ul style="list-style-type: none"> Develop enhanced vocational programmes in secondary schools for Year 10 & 11 students 	<ul style="list-style-type: none"> 250 Key Stage 4 pupils enrolled on enhanced vocational courses, a further 20 receiving extra support to prevent them becoming not in education, employment or training 	<ul style="list-style-type: none"> Worklessness Statement The Haringey Guarantee 2007 Economic Regeneration Strategy (forthcoming) 	HC – Urban Environment	Enterprise Partnership Board
	<ul style="list-style-type: none"> Run employment advice and brokerage at CONEL¹⁵ 	<ul style="list-style-type: none"> Enhanced offer to 60 CoNEL students, 25 sustained full-time jobs 	<ul style="list-style-type: none"> Worklessness Statement The Haringey Guarantee 2007 	HC – Economic Regeneration Service	Enterprise Partnership Board

¹⁵ CONEL – College of North East London

WBPB Outcome 6 – Economic Well-being

Objective: To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Increase the numbers moving from worklessness into employment</p>	<ul style="list-style-type: none"> • Develop and deliver two flagship employment and skills programmes: <ul style="list-style-type: none"> ○ The London Councils Neighbourhood Renewal Fund/European Social Fund Co-financing Programme 2006-08 ○ Tackling Worklessness - “A Haringey Guarantee” • Further develop 	<ul style="list-style-type: none"> • Support 175 people into sustained jobs • Support 150 people into work placements • Run 8 job fairs • Support 280 people into jobs (NRF/ESF¹⁶ Target) • Support 250 people to access employability training, outreach, information, advice and guidance, skills assessment, vocational training, personal development • Reduce the claimant count in 12 worst wards by 2 percentage points (LAA Target) 	<ul style="list-style-type: none"> • The Haringey Guarantee 2007 • Worklessness Statement 	<p>JCP, HC – Economic Regeneration Service</p> <p>JCP, HC –</p>	<p>Enterprise Partnership Board</p>

¹⁶ NRF/ESF – Neighbourhood Renewal Fund/European Social Fund

WBPB Outcome 6 – Economic Well-being

Objective: To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Increase the numbers moving from worklessness into employment (CONT)</p>	<p>partnerships with public/private sector employers and community/voluntary organisation to identify needs and offer a range of solutions, including customised courses, web-based learning and Learn Direct</p>	<ul style="list-style-type: none"> • 180 people who have been claiming an incapacity benefit for 6 months or more helped by the London Borough of Haringey into sustained employment of at least 16 hours per week for 13 consecutive weeks or more (LAA Target) • 110 people who have been claiming Jobseekers Allowance for 6 months or more helped by the London Borough of Haringey into sustained² employment of at least 16 hours per week for 13 consecutive weeks or more (LAA Target) • 120 Lone Parents helped by the London Borough of Haringey into sustained employment of at least 16 hours per week for 13 consecutive weeks or more (LAA Target) 		<p>Economic Regeneration Service</p>	<p>Enterprise Partnership Board</p>

WBPB Outcome 6 – Economic Well-being

Objective: To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Improve the ease of access to employment and mainstream provision for disabled people, including those with mental health problems</p>	<ul style="list-style-type: none"> • Work with Jobcentre Plus to create supported employment • Ensure disabled people access employment and skills programmes • Develop a programme of disability awareness training for providers and employers to be delivered by disabled people • Develop social firms made up of disabled people 	<ul style="list-style-type: none"> • Jobcentre Plus contract in respect of 14 places of supported employment • 17% of people in SSCF and NRF/ESF funded employment programmes to have a disability • Set up Inclusive Solutions, new social enterprise of disabled people, to carry out disability awareness training 	<ul style="list-style-type: none"> • Worklessness Statement 2005-15 • The Haringey Guarantee 2007 • Welfare to Work for the Disabled Strategy 2005-15 	<p>HC - Economic Regeneration Service</p>	<p>Enterprise Partnership Board / Welfare to Work Partnership Board</p>
<p>Prevent homelessness wherever possible</p>	<ul style="list-style-type: none"> • Consolidate performance and the implementation of the Prevention and Options Service, further developing the role of the Prevention & Options Visiting Officer 	<ul style="list-style-type: none"> • Proportion of households accepted as homeless who have been previously accepted as homeless within last two years (BV 214) 	<ul style="list-style-type: none"> • Homelessness Strategy 2007-08 • Homelessness Strategy 2008-12 (in development) • Housing Strategy 2007-08 • Housing Strategy 2008-12 (in development) 	<p>HC – Urban Environment Directorate</p>	<p>Integrated Housing Partnership</p>

WBPB Outcome 6 – Economic Well-being

Objective: To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
Maximise the supply of good quality affordable housing available to homeless people	<ul style="list-style-type: none"> • Increase the supply of private rented homes through the Assured Shorthold Tenancy (AST) scheme • Bring private rented properties back into use • Ensure the move on of vulnerable people to appropriate accommodation 	<ul style="list-style-type: none"> • Deliver decent homes by 2010 in areas receiving Neighbourhood Renewal Funding (LAA Target) • Ensure that the reduction in the number of non-decent social sector dwellings is more than 50% of the total reduction in the number of non-decent social sector dwellings since 2001 (LAA Target) • Households who considered themselves as homeless, who approached the local housing authority's housing advice service and for whom advice/intervention resolved their situation per 1,000 households (BV 213) • Proportion of households accepted as homeless who have been previously accepted as homeless within last two years (BV 214) 	<ul style="list-style-type: none"> • Temporary Accommodation Reduction Strategy 07/08-09/10 • Housing Strategy 2007-08 • Move On Strategy 2006-07 	HC – Urban Environment Directorate	Integrated Housing Partnership
Reduce fuel poverty	<ul style="list-style-type: none"> • Ensure residents have better measures to insulate their homes by referring eligible individuals to relevant local schemes 	<ul style="list-style-type: none"> • Improved living conditions for vulnerable people ensuring that housing is made decent, energy efficient and safe (LAA Target) 	<ul style="list-style-type: none"> • Energy Efficiency Strategy (in development) 	HC – Urban Environment Directorate	Integrated Housing Partnership

WBPB Outcome 6 – Economic Well-being

Objective: To create opportunities for employment and to enable people to maximise their income and secure accommodation which meets their needs

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency / Agencies	Lead Thematic Partnership
<p>Ensure that vulnerable people have decent, energy efficient homes</p>	<ul style="list-style-type: none"> • Carry out security checks as part of the Here to HELP scheme • Carry out fire safety checks in people's homes • Provide home modifications, such as mending stairway railing, to help older people avoid slips, trips and falls 	<ul style="list-style-type: none"> • Improved living conditions for vulnerable people ensuring that housing is made decent, energy efficient and safe (LAA Target) 	<ul style="list-style-type: none"> • Energy Efficiency Strategy (in development) • Home Care Strategy 2006 	<p>HC – Urban Environment Directorate; Age Concern</p>	<p>Integrated Housing Partnership</p>

WBPB Outcome 7 – Maintaining Personal Dignity and Respect

Objective: To ensure good quality, culturally appropriate personal care, preventing abuse of service users occurring wherever possible, dealing with it appropriately and effectively if it does occur

Sustainable Community Strategy Links

Healthier People With a Better Quality of Life

Council Priorities Links:

Creating a Better Haringey: Cleaner, Greener and Safer

Encouraging Lifetime Well-being, at Home, Work, Play and Learning

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency	Lead Thematic Partnership
Improve access to small items of equipment to enable people to live independently in their own homes	<ul style="list-style-type: none"> Extend the availability of small items of equipment through extended use of drop-in services and partnership with local retail units 	<ul style="list-style-type: none"> Percentage of items and equipment and adaptations delivered within 7 working days (social services) (PAF D54) Health items of equipment delivered within 7 working days 	<ul style="list-style-type: none"> Experience Counts 2005-10 	HC – Adult, Culture and Community Services Directorate; Age Concern	WBPB
Increase the choice and availability of community meals	<ul style="list-style-type: none"> Increase choice by developing an ambient tea-time service for those who want it Develop the frozen meal delivery service for those who want it and are able to heat their own meals 	<ul style="list-style-type: none"> Consult all users about whether they are prepared to pay for an ambient meal either at breakfast or tea-time or both Refer all relevant people to the frozen meals service 	<ul style="list-style-type: none"> Food and Nutrition Strategy (in development) 	HC – Adult, Culture and Community Services Directorate	WBPB

WBPB Outcome 7 – Maintaining Personal Dignity and Respect

Objective: To ensure good quality, culturally appropriate personal care, preventing abuse of service users occurring wherever possible, dealing with it appropriately and effectively if it does occur

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency	Lead Thematic Partnership
<p>Protect vulnerable adults from abuse</p>	<ul style="list-style-type: none"> • Prevent abuse occurring wherever possible and deal with it appropriately and effectively if it does occur • Ensure all relevant staff receive training for working with vulnerable adults • Implement the Bogus Caller Initiative targeting vulnerable adults prone to bogus callers • Develop a safeguarding adults board • Revise the Sexual Rights, Relationships and Health Policy Guidelines to include all client groups 	<ul style="list-style-type: none"> • Adults and older people receiving a review as % of those receiving a service (PAF D40) • Numbers of relevant staff in post in Councils with Adult Social Services Responsibilities (CASSRs) as at 31 March who had had training addressing work with vulnerable adults (7.2GN189) • Proportion of relevant adult social care staff in post in CASSRs at 31 March who had had training to identify and assess risks to vulnerable adults (7.2GN190) • Estimate the percentage of staff employed by the independent sector registered care services in your council area that have had some training on protection of vulnerable adults that is either funded or commissioned by the CASSR (7.2GN191) • Numbers of relevant staff in post who have had training in 	<ul style="list-style-type: none"> • Adult Protection Strategy 2005-06 (under review) • Sexual Rights, Relationships and Health: Haringey Policy Guidelines for Supporting People with Learning Difficulties 1995 (under review) 	<p>HC – Adult, Culture and Community Services Directorate, Older People’s Services; MPS; HTPCT</p>	<p>WBPB</p>

WBPB Outcome 7 – Maintaining Personal Dignity and Respect

Objective: To ensure good quality, culturally appropriate personal care, preventing abuse of service users occurring wherever possible, dealing with it appropriately and effectively if it does occur

Priorities	Supporting Programmes / Initiatives	Target(s)	Related Plans and Strategies	Lead Agency	Lead Thematic Partnership
<p>Protect vulnerable adults from abuse (CONT)</p>		<p>addressing work with vulnerable adults.</p> <ul style="list-style-type: none"> • Written guidance on personal and/or sexual relationships between people who use in-house or purchased care services 		<p>HC – Adult, Culture and Community Services Directorate, Older People’s Services; MPS; HTPCT</p>	<p>WBPB</p>